



Hardin Honda of Anaheim CA

Hardin Honda has been a family owned and operated business since 1958.

It is part of the Hardin automotive group that also includes Hardin Buick Pontiac GMC and Hardin Hyundai.

The company slogan is "Join the Hardin Family," because it treats its employees and customers like family.

As part of this philosophy of excellence in employee relations, the company uses HotlinkHR™; all job applications are processed through the software, which manages human resources compliance for the entire employee life cycle.

HotlinkHR™

“Forced Compliance” software protects dealership from HR risks

As Controller of Hardin Honda, John Kiser is responsible for protecting the company from the many legal and regulatory risks facing an automotive dealership.

On the personnel side, the risks start with the job application. Hardin Honda has used KPA’s “forced compliance” human resources software for four years; John can’t imagine managing personnel without it.

“Since we have had HotlinkHR, we have eliminated many risky potential employees. This saves us much time and agony in the long run.”

John Kiser, Controller



John Kiser, Controller of Hardin Honda, depends on KPA for safety, environmental, and human resources compliance. KPA’s combination of expert compliance personnel and software removes risk and workload from automotive dealerships and other transportation-related companies.

Customer Success Story

“We Love HotlinkHR.”

That’s the experience of John Kiser, Controller of Hardin Honda of Anaheim, located under a row of palm trees in Southern California.

This family owned and operated business strives to take good care of its employees, and also to protect the business from risk.

HotlinkHR was developed by a human resources attorney who has defended hundreds of automobile and other dealers. It begins with a complete online job application system that alerts managers if there is missing information, such as a five-year gap in employment. It is also linked to a screening service.

John Kiser says, “Since we implemented the program, we prescreen out the drug problems and the job hoppers. Those applicants are probably moving on to Hardin’s competitors, because they can’t fool the HotlinkHR system.”

“Onboarding personnel used to take an hour to two for the paperwork; now it takes five minutes and we know it’s done right because the software forces compliance.”

The company uses HotlinkHR for the onboarding process. The software automatically prints the entire new hire package, eliminating copying and collating. New hires are required to sign all documents before their first paycheck can be cut.

Hotlink HR saves Hardin Honda money, because Hardin personnel don’t have to go to HR seminars; the HotlinkHR legal team keeps all documents up to date on a state-by-state basis.

KPA, the nation’s compliance expert, also provides Environmental Health and Safety (EHS) services to Hardin Honda.

John Yakel, Service Director, has been at Hardin Honda for 17 years. His department services 80 to 120 cars a day, keeping the technicians very busy.

John appreciates that KPA helps keep his technicians safe, and the company compliant with EHS regulations.



“KPA just finished up a business plan for the local fire department. The online MSDS is great too; you know the information is up to date and compliant.”

KPA engineers rigorously inspect the facility, documenting and photographing recommended actions. Findings are presented at company Safety Committee and stored electronically for easy viewing by authorized personnel.

“KPA makes sure we have our t’s crossed and our i’s dotted when it comes to safety and environmental compliance.”

John Yakel, Service Director

About KPA

KPA is the nation's compliance expert on safety, environmental and human resources issues, serving more than 3,000 clients in 43 states since 1986.

KPA's onsite, on-call, and online environmental and safety services reduce accidents and associated costs while ensuring the highest level of compliance with EPA and OSHA regulations.

HotlinkHR™ is an online system that cuts legal and administrative costs, forces compliance with state and federal regulations, and increases protection against employee lawsuits.