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<http://www.lexusofrichmond.com>

KPA Saved Us from a Random OSHA Inspection

By David Watts

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Real safety programs put your work environment front and center. They are always straightforward and honest about what is going on, where you are at, and what needs to be done.

That’s why we use KPA. The program makes sure that our employees have the necessary training, credentials and use best industry practices. It makes sure that our records are up to date, and that the work environment is safe.

When we started the program, a KPA Safety Engineer came to our dealership. He conducted a safety inspection without interrupting our workflow, and set-up our record keeping system and our online tracking system. A few months later, when an OSHA inspector showed up unexpectedly, our record keeping by KPA allowed the inspector to see that a random inspection was not required.

Why I like KPA

Reliable: We can plan for training and certification in advance. We have flexibility to have training broken into multiple sessions so that it does not impact our ability to conduct business.

A Real Person: Our KPA engineer cares about our dealership. He is an expert in local regulations, and I know that he’s got my back. Any time I have a question, my KPA engineer understands what I am going through, and he is right there to help me out.

Trustworthy: The software gathers information from regulatory agencies and indicates how that applies to our dealership. As an independent consultant, our safety engineer is unbiased about what we need to do and how it should be done. I trust KPA to keep my work environment safe.

Convenient: Our account is custom built to deliver everything we need, all in one place, 24 hours a day, and it is easy to understand and easy to use.

Affordable: We pay a reasonable monthly fee, which gives us 24 hour access to our online system, and I can call our safety engineer as needed.

How the KPA Service Works

The service has three parts. First, our safety engineer always comes out to our facility on schedule. He physically inspects our departments, goes through our recordkeeping, and helps us update our tracking system.

The second part of the service is online software that automatically updates when he logs in from our building. The system tracks any environmental, health or safety issues at our site, and checks it against an online database of regulations from OSHA, EPA, DOT, FAA, and State and Local regulatory agencies. The software rates risk levels and ranks importance for addressing each issue. My dealership gets a safety report card that is the big picture of what is going on, where we are at and what needs to be done.

The third part is our safety meeting. Our engineer goes over his findings with our team and gives us the big picture. He also alerts us about regulatory changes and activities in our area. Our engineer conducts required employee trainings, and helps us take care of getting our safety program in order. By the time his visit is over, everything is in place for us to easily maintain our account until his next visit.



DAVID WATTS

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When the OSHA inspector saw our KPA-issued yellow box for recordkeeping, he decided that a random inspection was not necessary.

About KPA

KPA is the nation's compliance expert on safety, environmental, and human resource (HR), serving more than 3,500 clients nationwide. KPA's environmental, health and safety services are critical in reducing accidents and associated costs while ensuring the highest level of compliance with EPA and OSHA regulations. KPA's Human Resources system screens problem applicants, forces compliance with state and federal regulations and dramatically reduces the risk of lawsuits and administrative costs.