

KPA Makes Regulatory Compliance Easy for MC, LLC, a Jiffy Lube Franchise

When MC, LLC launched a company-wide compliance program at 94 Jiffy Lube franchise locations, they called on the experts at KPA to make it happen. Over 150 location managers and assistant managers were trained on environmental compliance, and a new system was implemented across the board. The program rolled-out at all 94 franchise locations simultaneously, giving the company a complete regulatory solution.

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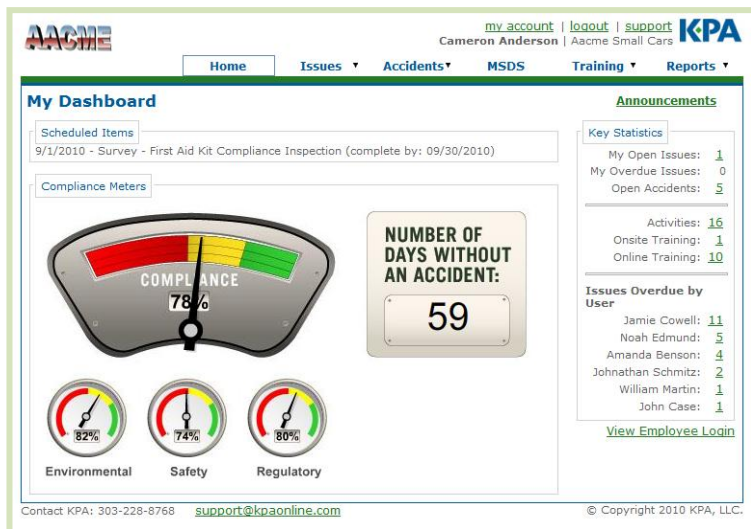


Dru Fanticola
Owner
MC, LLC, a Jiffy Lube
Franchise



“myKPAonline.com and the yellow box are the best tools to keep the project rolling.” Explains Jiffy Lube Franchisee, Dru Fanticola, “The combination of online company-wide location monitoring and KPA’s onsite services resulted in the best environmental and safety practices at all MC, LLC locations. The inspections are methodical, and take place without interrupting our employees’ productivity.”

While onsite, KPA engineers give expert advice on cost effective ways to improve safety and environmental performance. They also audit the facilities for compliance and KPA’s Anonymous Safety Suggestion Tool helps management



Sample myKPAonline.com dashboard showing overall compliance for multiple business location.

and employees take-on safety concerns internally.

MC, LLC locations service nearly 2.5 million vehicles annually. The stores have a reputation for exceeding customer expectations. In 2010, the franchise’s “Bay Area Bombers” J Team won Jiffy Lube’s National Allstar Competition – an event that celebrates teamwork, enthusiasm and dedication by challenging service center teams to consistently deliver exceptional customer experiences.

“We wanted environmental and safety management to be a priority, but we didn’t want to lose our focus on delivering exceptional customer experiences,” recalls Fanticola about the decision process, “The challenge was finding a way to translate that into daily operations at every location.” For a dynamic and growing company like Jiffy Lube, the environmental and safety management system needs to be flexible, efficient, business-friendly and fail-proof. As the nation’s leading expert in automotive service compliance, KPA is the logical choice.

“At Jiffy Lube, we take our responsibility to employees and the environment seriously. That’s why we rely on KPA for our new safety and environmental management system,” explains Fanticola, “The system’s recommendations translate into reduced losses and increased profits. KPA’s safety professionals even help us interact with regulatory agencies. KPA is the complete and flexible system that Jiffy Lube needs to manage our environmental and safety responsibilities.”

About KPA

KPA helps business owners reduce losses, attain compliance with state and federal law; reduce the risk of accidents, fines, civil actions, and litigation while saving costs. Over 3,500 clients trust KPA to provide the right combination of training, software, and expert advice. Endorsed by 24 national and state trade associations, KPA is the only provider of Environmental Health and Safety (EHS) and Human Resource (HR) services and software designed for the specific requirements of dealerships, manufacturers, and automotive services companies.