



Media Inquiries:
Patric Timmermans
Vice President, Marketing
ptimmermans@kpaonline.com
www.kpaonline.com
(office) 303-228-8772
(mobile) 303-324-4570

PRESS RELEASE

Top 10 Environmental and Safety Concerns for Dealerships and Service Centers

No more guessing, no more assumptions. The top ten list for dealerships and service centers is the most straightforward information available for the industry sector.

Lafayette, CO (November 29, 2011) – [KPA](#)'s list of Top 10 Environmental and Safety Concerns saves time for managers. Until now, there was only one way for a dealership or service center manager to know what the hot buttons were for compliance and worker safety. They had to sift through OSHA's annual publication of citations for the entire transportation industry. From that list, they could try to decipher which citations were most likely to happen at their facility. The problem is that the transportation industry is a general index, and there are big differences between safety concerns at a dealership and safety concerns at a shipyard, which means that OSHA's list is too general to be helpful for most dealerships and service centers.

"That's where we saw an unmet need. Managers need fast, straightforward answers to their compliance concerns," explains Eric Schmitz, Vice President of Products and Development. "We have this incredible database in the myKPAonline system that records compliance incidents and issues for over 4000 dealerships and service centers across the country. Using this information, we cross-referenced OSHA's annual report, including the 2,061 citations for the auto service sector, and made an accurate list that is specific to dealerships and service centers." Eric first revealed the Top 10 list in the webinar, ["OSHA's Top 10 Most Cited Violations by Dealers."](#)

The Top 10 List

1. Hazard Communication
2. Respiratory Protection
3. Abrasive Wheel Machinery (Parts Grinder)

4. General Duty Clause
5. Electrical Safety Requirements
6. Portable Fire Extinguishers
7. Powered Industrial Trucks
8. Exit Routs and Emergency Action Plans
9. Medical Services and First Aid
10. Spray finishing using flammable liquids (especially at collision centers)

This straightforward list helps service managers decide where to start with compliance issues at their facility because it gives weight to issues that are most often cited at dealerships and service centers. For most managers, it's hard to find time to do the research to build priorities while taking care of daily business, that's why having an accurate list to work from gives managers the upper hand in knowing what needs to be done to keep their business in compliance with OSHA regulations.

To this end, KPA is building a new video library around the [top ten citations](#). Each video is less than seven minutes long, and they are designed to quickly help managers get to the heart of the issue and get a proven process in place to solve it as quickly and efficiently as possible.

About KPA

[KPA](#) is a dealer services and Internet marketing provider for over 4,000 automotive, truck and equipment dealerships and service companies. KPA provides consulting services and software for three industry specific product lines: (1) Environmental Health and Safety; (2) HotlinkHR, Human Resource Management; and (3) TK Carsites, Internet marketing. For more information, visit www.kpaonline.com.

###